

## YOUR HEALTH AND SAFETY IS OUR PRIORITY

The safety of our guests and employees are of paramount priority. We are taking the situation regarding COVID-19 extremely seriously and are following all rules and recommendations issued by health authorities and the hotel industry. We are taking stringent measures to maintain the highest standards of hygiene and cleanliness and have implemented a number of additional sanitary measures:

1. No-contact check-in/check-out (shielded reception desk).
2. Digital room key (available on smart phones).
3. Hand sanitizer dispensers throughout the hotel.
4. **Secured Rooms:** No one other than you will enter your room during your stay, so you can be sure your room is safe. All rooms are left empty for the recommended time before being cleaned and reassigned, in accordance with the cleaning protocol in place.
5. Increased disinfection of surfaces and high-contact areas.
6. Kids club closed
7. Rigorous cleaning and sanitizing of all common areas, guest rooms and meeting rooms.
8. Implementation of physical distancing practices in restaurants, bars, lounge, pools, spa and gym (when cleared to reopen).
9. Controlled traffic in elevators.
10. Mandatory masks for all hotel staff.
11. Floor signage in circulation areas.
12. Disinfection of bracelets.

For more information on protocols, please contact customer service or your sales representative.